

KLM analysis of Blackboard email			
	Operator	Time	Notes
Home hands to keyboard	H	0.40	
Type "www.loyola.edu/blackboard"	K * 25	5.00	K = 0.2
Perceive Goto Login button	M	0.60	M = 0.6
Home hand to mouse	H	0.40	
Point with mouse at button	P	1.10	
Click on login button	BB	0.20	
Wait for response	W(t)	3.00	W(t) = 3.0
Perceive login text fields	M	0.60	
Point with mouse at Username field	P	1.10	
Click on field	BB	0.20	
Home hands to keyboard	H	0.40	
Type username (8 letters)	K * 8	1.60	
Hit tab	K	0.20	
Type password (assume 8 letters)	K * 8	1.60	Password
Hit return	K	0.20	Complex?
Wait for response	W(t)	3.00	
Home hand to mouse	H	0.40	
Find CS774 link	M	1.00	
Point with mouse at link	P	1.10	
Click on link	BB	0.20	
Wait for response	W(t)	3.00	
Find Communication	M	0.60	
Point with mouse at link	P	1.10	
Click on link	BB	0.20	
Wait for response	W(t)	3.00	
Find "send email"	M	0.60	
Point with mouse at link	P	1.10	
Click on link	BB	0.20	
Wait for response	W(t)	3.00	
Find right link (all instructors)	M	1.00	
Point with mouse at link	P	1.10	
Click on link	BB	0.20	
Wait for response	W(t)	3.00	
Point with mouse at Subject field	P	1.10	
Click on field	BB	0.20	
Home hand to keyboard	H	0.40	
Type "Homework email"	K * 14	2.80	
Hit tab	K	0.20	
Type "All done"	K * 8	1.60	
Consider email before sending	M	2.00	
Find submit button	M	0.60	
Home hand to mouse	H	0.40	
Point with mouse at Sumbit button	P	1.10	
Click on button	BB	0.20	
Have cold one			
ESTIMATED KLM TIME		51.00	
Stopwatch time		46.00	